

# RULES OF PROCEDURE OF THE CAMPING THE PICOUTY

TERRAIN DE CAMPING \* CAMPABLE area: 15 000 m<sup>2</sup>  
AUTHORIZED NUMBER LOCATIONS: 51

## The purpose of the regulation:

Pursuant to the legislation in force, this regulation sets out the rules and easements of public interest.  
It must be remembered in every act of assignment or lease, and is imposed on the owners or tenants of plots.

## Scope of application:

This regulation applies to all the people of the campsite regardless of their quality.  
The fact to stay at the campsite implies acceptance of the present rules and the commitment to comply.

### 1. ADMISSION REQUIREMENTS

To be allowed to enter and settle on the ground, having been authorized by the manager who has the obligation to ensure good performance and good order of the campground, as well as respect for the application of these rules of procedure.

Anyone wishing to reside in the campsite must fill out an entry form and justify a fixed home on presentation of proof of identity. No one may their home.

Minors not accompanied by their parents will not be admitted.

Indeed, the campsite is reserved for tourists in accordance with article 2 of the Decree of the 11.01.1993.

Paragraph 1 which holds the land classified as tourism has "a walk-in clients.

Paragraph 2 which reserves land classified with the hobbies mention a "customers who don't are not elect home."

### 2. INSTALLATION

The tent or caravan and related equipment must be installed in that location, in accordance with the directions given by the Manager of the campsite.

Each location must be kept in a perfect condition constant, the removal of waste is the responsibility of the lessee of the site.

It is not allowed to define the location of a facility by personal means, or dig the ground without the prior authorization of the owner of the campsite. Any damage committed in this regard will be the responsibility of its author.

### 3. REGISTRATION DESK

Open: Out season 07/04/2018 06 29, 2018 and the 01/09/2018 to 16/09/2018 from 9 H 30 to 12 H and from 14 H to 18 H

In season 30/06/2018 to the 31/08/2018 of 8 H to 13 H and 14 H to 20 H

All information on the possibilities of supply, the tourist riches of local and various addresses which may be useful can be found at the reception desk.

A system of collection and processing of claims is held at the disposal of customers.

### 4 SILENCE IN CAMPING

Users of the site are urged to avoid noise and discussion which might annoy their neighbors **between 22 h and 7 h 30 in the morning**.

Closing doors and trunks of cars must be as discreet as possible.

### 5 VISITORS

Visitors can be admitted on the campsite under the responsibility of the campers who receive. The head of the family that receives has the royalty of stay for its guests where these visitors have access to the services and/or facilities of the campsite. Even for very short visits not justifying the fee, the owner of the campsite will be informed.

This charge is being a display at the entrance of the campsite and at the reception desk.

Any entry not allowed in the campsite is an offence punishable under the Penal Code.

### 6 ANIMALS

Dogs and other pets should not be allowed to go free, the allowed in rentals, more animals must not be left alone even locked in the absence of their masters, who are civilly responsible. An up-to-date immunization record must be produced.

### 7. TRAFFIC AND PARKING OF VEHICLES

Access to the campsite will be prohibited to any vehicle of 23: 00 to 7:30 in the morning.

Inside the campsite, vehicles must operate at a limited speed.

Cannot circulate in camping vehicles owned by the tenants, visitors must leave their vehicles outside the campsite. Parking should not suppress, or prevent installation of new arrivals.

### 8 POOL

To comply with the rules of procedure of the pool available on-site. **Shorts are not allowed in pools.**

### 9 OUTFIT AND APPEARANCE OF THE FACILITIES

It is forbidden to throw the polluted waters on the ground at the foot of trees or plantations.

Each tenant location must dump its sewage into the facilities provided for this purpose.

Garbage, waste of any kind, the papers must be filed in the trash. Excludes all bulky items (wooden, refrigerators, iron rod, sheets...)

The campsite has showers, sinks, lavoirs for laundry and dishes, so it is recommended not to use these positions to uses other than those assigned to them. He is asking parents to accompany young children to health.

The drying of the laundry is tolerated as long as it is more discreet, he shall in no case be attached to trees.

The plantations and floral decorations must be respected, any damage will be sanctioned and financially responsible perpetrators.

It is forbidden to cut or prune trees without permission, use nails in the trees, to proceed to a display or an advertisement inside the campsite, except prior authorization of the owner.

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campground and its facilities, including health.

## 10 SECURITY

**Theft and degradation** : A general duty of supervision of the campground management, however the camper remains solely responsible, in the event of theft or damage of its own installation and shall report to the owner the presence of any suspicious person.

**Falling trees** : The management declines all responsibility in case of falling trees or branches on the caravans or people.

## 11. RISK OF FIRE

On arrival, each camper will have to identify the closest extinction of their location (water points, fire extinguishers.)

Open fires are prohibited except barbecues to monitor (allow a supply of water nearby).

In case of fire, even of little importance, notify the owner immediately.

## 12. GAMES AND ENTERTAINMENT

The campsite offers a playground for children and activities however it does not provide oversight, which remains the responsibility of chaperones. It is forbidden to throw sticks or stones to play with dangerous instruments. **The campsite declines all responsibility in case of accident.**

## 13. INSURANCE

Tenant location must take out an insurance policy for the protection of people and property.

## 14. TELEPHONE BOOTH

**Emergency numbers are available at the reception of the campsite.**

## 15. FIRST AID KIT

A first aid kit is available at the reception for first aid emergency (small wounds...).

Call the 15th for cases with some gravity.

In the village, three doctors (tel. 05 65 37 95 46) provide first aid to urgency.

## 16 DEPARTURES

Camper who have not booked are invited to settle their score before 6 pm the day before their departure. The calculation of the fee is from 14: 00 to the next day at noon, an extra day is counted for a start after 12 hours.

## 17 DISPLAY

These rules of procedure is displayed at the entrance of the campsite and at the reception desk. It is given to the customer at his request. Prices of the various benefits are communicated to clients and displayed at the entrance of the campsite and at the reception desk.

## 18. VIOLATION OF THE RULES OF PROCEDURE

Where a resident would disturb the stay of other users or would not comply with the provisions of these rules, the Manager may orally or in writing if necessary, put remains to stop the unrest.

In the event of serious or repeated breach of the regulations inside and after still by the Manager to comply, it may terminate the contract. In case of criminal offence, the Manager may appeal to security forces.

## 19. CANCELLATION INSURANCE

-In case of cancellation, Cancellation fees may be covered by proposed by Campez cover cancellation insurance

(2.7% of the total stay, including options but excluding fees and tourist tax)

No refund will be made without cancellation insurance

## 20.INFORMATIQUE AND FREEDOM

- Information subject to a computer processing only to the management of your order, and will be transmitted to any third party.

We collect and use personal data that are necessary in the management of your order to offer you a service reserved for customers only.

The recipients of the data are:

- By booking support Secureholiday for reservations online

- M THOMAS Christian Manager Picouty by the campsite

### **Information collected by Secureholiday**

We declare that the personal data collected have been fair and lawful way for determined, explicit and legitimate purposes.

The collection of personal data of consumers: in the context of the reservations made by guests of the hotel, via the Interface of the SecureHoliday booking, we collect personal data with them at the time of their booking and then pass them to the school via its PMS software. We then incorporate these personal data in the database of the SecureHoliday system. The data collected are the first and last names of customers, their date of birth, address (see, postcode, city, country), their phone numbers, their email address, the place and the dates of their reservations.

In accordance with the law "computing and freedoms" of January 6, 1978, modified in 2004, you have a right to access and rectify information concerning you, that you can exercise by sending us the application by mail to the following address: Camping Picouty Mas of Gramat 46350 PAYRAC, giving us your name and address.

You can also, for legitimate reasons, oppose the processing of data about you.

## Ombudsman

In case of dispute and after entering 'customer service ' school, any customer of the campsite has the opportunity to enter the Consumer Ombudsman, within a maximum period of one year from the date of the complaint written by refunded, with the operator.

The coordinates of the Ombudsman may be entered by the customer, are the following:

You must file a claim online on the website [www.medicys.fr](http://www.medicys.fr) or by mail: Medicys - 73 Boulevard Clichy - 75009 PARIS.

**Image rights**

"You allow for the advertising needs of the campsite" Camping the Picouty "to use on any photos of you or your children taken during your stay without compensation.

We rely on the good will of all and we wish you a very pleasant stay.

**Management**